

## APPENDIX F

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From: \_\_\_\_\_  
Sent: 27 January 2021 09:41  
To: Democratic Services  
Subject: Bay horse public house

Hi as a valued regular of the above establishment I can add that all procedures for covid 19 were in place & the staff all highly trained in coping with their duties under the conditions.

I can't believe they are even thinking of reviewing the licence, please it's a local focal point for people of selby Take that into consideration please Thankyou \_\_\_\_\_

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**From:** \_\_\_\_\_  
**Sent:** 27 January 2021 09:47  
**To:** Democratic Services  
**Subject:** licensing

To whom it may concern,

I feel like the licence review at the bay horse, selby is based on false reports, we have done everything in our power to keep everyone safe and followed all the rules given. We have asked all the questions and have adapted to these rules such as doing table service, serving food and wearing masks. The bay horse has never been contacted by track and trace. The bay horse is the hub of the community and without it a lot of people's mental health will suffer as patrons rely on us for a little bit of conversation and human contact even from afar.

A variety of food was served all day everyday, we have had plenty of training on our systems e.g one way in and one way out, sanitisation stations all around the pub, we politely asked people to wear their masks if they weren't exempt, and we did everything in our power to protect ourselves and our customers.

It's not just a public house it's a big happy family and without it our staff will not be able to pay their rent and bills resulting in families becoming homeless through no fault of their own.

Regards  
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**From:**

**Sent:**

27 January 2021 10:05

**To:**

Democratic Services;

**Subject:**

Bay horse review

I am writing on behalf of the bay horse. As a regular customer there I know that the bay horse are a safe pub and the staff stick to all the covid rules making sure it is a safe environment for there customers and for there selves!

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**From:**

**Sent:**

27 January 2021 10:08

**To:**

Democratic Services

**Subject:**

Bayhorse

As a member of staff from the bay horse I feel that a number of false reports have been made resulting in the licence review.

Staff as well as customers adapted to the new rules and regulations such as wearing masks and using the hand sanitizers provided. Everyone was asked to sign in on entering but we were never contacted by track and trace. The layout of the pub was also redone to accommodate the reduction of chairs and tables, the none mixing of households and the one way system within the pub and on entering and leaving.

A selection of hot and cold food was also introduced for consumption within the new opening times.

The bayhorse is a well known and well loved pub which many people rely on for human contact and conversation as a number of our customers live alone and this could affect their mental health and isolation issues.

Many thanks,

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**From:**  
**Sent:** 27 January 2021 11:34  
**To:** Democratic Services  
**Subject:** Bay Horse in Selby

To whom it may concern.

I believe that the Bay Horse in Selby should be allowed to remain open.  
I frequently use this public house, and i have witnessed all the measures that have been taken to keep its patrons safe during the Covid pandemic.  
Surely in these unsettling times we should be working with local businesses and communities to support them not work against them.

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**From:**  
**Sent:** 27 January 2021 12:47  
**To:** Democratic Services  
**Subject:** Bay Horse Licensed Premises  
**Attachments:** Bay Horse Licensed Premises.docx

To Whom It May Concern

Please find attached a letter of objection with regards to the review of the Bay Horse Licensed Premises.

Yours Faithfully

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27<sup>th</sup> January 2021

**Re: Review of the Licensed Premises for; The Bay Horse, 57-59 Micklegate, Selby**

To Whom It May Concern,

I am writing with regards the application for the review of; The Bay Horse Licensed premises, Micklegate, Selby.

The grounds your authority lay out and state are not being complied with refer to, Crime & Disorder, Public Safety and Public Nuisance.

May I express complete shock as this is not our experience of the times both myself and husband have spent in these premises. Indeed, we have seen this public house as been central to the community coming together, particularly but not exclusively during the hard times and loneliness that people have experienced within the last 12 months.

Both myself and husband have felt safe and have always been welcomed by a professional management and staff team and have made many new friends by frequenting the 'Bay Horse'.

I would personally have no reservations of calling into the 'Bay Horse', for company or just a chat when my husband is at work.

I have never experienced in the 14 years I have resided in Selby any gravity of the above issues as highlighted as the reasons you outline.

May I further add, that if there is any unruly behaviour displayed, this is dealt with calmly and professionally in the interests of the safety and comfort of the patrons.

The Selby community can not afford to lose such a well-respected establishment. I implore you to give careful consideration to the impact on the loss of this much needed service on the wider community.

Yours Faithfully  


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**From:**  
**Sent:** 27 January 2021 13:32  
**To:** Democratic Services  
**Cc:**  
**Subject:** Bay horse selby

To whom may concern,

I am writing this letter/email, as I've been informed the bay horse may be put under review, to hear this I am shocked and saddened, as I've been going into the bay horse since I was a young child, and turned 42 the day of this letter/email,

I can honestly hand on heart say the bay horse is a very safe and well run pub, it has a great family atmosphere, and the people who drink there are like family to each other, it's like a small community that stays and looks after each other, and always a friendly face to chat with and escape from everyday life and it's troubles, money has also been spent to make it look an absolute credit to selby, and in the young landlady jade, there is a real vibrant and friendly face always to great you, I can't put in enough words how much it would be a huge loss to the people of selby to lose this pub/establishment so with concern I hope our voices are heard and it stays open and away from needing a review of any kind.

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**From:** \_\_\_\_\_  
**Sent:** 27 January 2021 14:05  
**To:** Democratic Services  
**Subject:** Bay Horse, 47-49 Micklegate, Selby YO8 4EA

Having seen the Council's notice with regard to the licence at The Bay Horse, I felt I must email to state that I have been a regular visitor to the pub both before and during the pandemic. The staff have always looked after their customers and adhered to all of the procedures and restrictions, bending over backwards to make sure we all felt safe. I personally haven't witnessed any trouble from customers or non compliance from any of the staff.

Importantly, the pub is a community hub for the lonely and vulnerable, and staff go above and beyond to take care of their customers, some of who go to the pub for company and a chat. Many of their customers don't see anyone unless they visit the pub.

Livelihoods also rely on the pub, work is scarce in the town as you will be only too aware.

I'm happy to answer any questions you may have with regard to my email.

Yours sincerely  
\_\_\_\_\_

**From:** [Selby, Selby](#)  
**Sent:** 27 January 2021 17:25  
**To:** Democratic Services  
**Cc:**  
**Subject:** the bay horse selby

I am writing this email in regards to the bay horse in selby and its current licencing issues. As a long patron of this establishment this is just a few words in support of the public house and all the staff it employs.

During these unprecedented times jade campey and staff worked tirelessly to adhere to all government guidelines laid out and at no point over the course of this pandemic have I ever felt at risk while attending the premises

The effort all the staff and owners put in over the last year has been fantastic and it's a pleasure to be able to attend this public house and long may it continue.

Yours sincerely

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**From:** \_\_\_\_\_  
**Sent:** 27 January 2021 17:44  
**To:** Democratic Services  
**Subject:** Bay Horse Selby Licence Review  
**Attachments:** Bay Horse Licensing Document.docx

Hello,

Please find attached a letter with regards to the review of the licence of the Bay Horse. I am an interested party and wished to provide my insight.

Thank you, \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
27<sup>th</sup> January 2021

**Re: Review of the Premises Licence for The Bay Horse Hotel, 57-59 Micklegate, Selby.**

To whom this may concern,

I am writing as an interested party to provide an insight into why I feel that the Bay Horse Hotel in Selby should continue to be able to operate as a licensed premises. I have frequented this pub on many occasions over many years both on my own, with family members and friends. Each time, the Bay Horse has and continues to offer an excellent, friendly and professional service to all patrons.

It was only a short time ago that I undertook employment at the Bay Horse which has turned out to be one of the best decisions I have ever made. Upon starting employment, due to the ongoing Covid-19 pandemic, Jade Campey (the Landlady of the Bay Horse), sat down with me and outlined each and every piece of legislation and protocol that I would have to adhere to and follow if I was to undertake employment with herself and work in line with current guidelines. Myself, along with each and every colleague I have worked with has ensured to follow these guidelines strictly in order to comply with the Law. We have a signing in sheet upon entrance to the Bay Horse which each and every customer is ordered to sign to ensure track and trace is followed and we can monitor how many people are on premises. This sheet also has a tick box to ensure people are entering the premises with their household only. Staff members also make sure each entrant to the premises wears a mask and if they cannot due to medical reasons - that they show proof of their exemption or will not be served. Patrons are instructed that table service is mandatory and they must remain seated at their own table with their own household or support bubble. Walking around the pub unless to leave or go to the toilet is not permitted and to do so they must wear their mask on each journey. In order for customers to have an alcoholic beverage, they must order food with a staff member – of which we had plenty of options. On a morning, we would serve breakfasts and breakfast sandwiches, which would then change to hot and cold sandwiches, soup and salads on a lunchtime. On an evening, we used a fellow local business, \_\_\_\_\_, to provide a vast menu including items like Chilli con carne, 'Tex-Mex' Chicken and Yorkshire pudding wraps on a Sunday. Staff members who were food safety qualified would make Beef Stew and other hot meals. The tables were kept separated throughout the duration of our licenced opening hours with a maximum of 6 to a table, we would stop serving at 2200 hours and every customer left each night on or before 2300 hours. Each staff member followed each rule without fail – some customers were of course not happy but understood that in order to stay open, we had to follow legislation. We have worked

extremely hard, undertaking extra duties and even receiving verbal abuse from a small minority but we did this because we love our job, love where we work and would do anything to ensure we didn't jeopardise the license of the Bay Horse Hotel.

Aforementioned, I have not worked at the Bay Horse for very long. However I have followed the rules and have been welcomed into the team like any other. I have a great rapport with the customers, as do my colleagues, which is why it has been easier to enforce the rules because we have the respect of our customers. Our customers are the heart of our business and the heart of the community – not only do they enjoy being at the pub, but we thoroughly enjoy serving them safely. The Bay Horse is the place of choice for many older gentlemen who without it, may not speak to or see anyone on a day to day basis. For those, and many others alike, it is an escape from their own four walls and from being alone. You may take the attitude that they could just frequent another establishment but I can assure you that they choose the Bay Horse for a reason – Due to it being a safe, friendly, familiar and professional environment. We operate the Pub Watch system and have fully trained and qualified door staff to ensure that crime and disorder is kept to an absolute minimum and is dealt with accordingly as soon as it is seen. There are many other pubs in Selby who do not operate or follow this system.

In relation to my role as a staff member at the Bay Horse, I myself feel safe and working there has improved my health incredibly.

\_\_\_\_\_. Jade Campey (the Landlady of the Bay Horse),  
has not only made me feel extremely welcome and has been kind throughout the process, but has also I \_\_\_\_\_

— I now live alone and because of the pandemic, I can only form one support bubble which albeit necessary in controlling the spread of Covid-19 – I have felt extremely isolated. The support of my colleagues and understanding nature of the customers has been extremely welcomed by myself and I feel that working there contributes to the improvements I have seen in my health and wellbeing. It has been so hard to live alone and not see people on a daily basis due to lockdown so if the Bay Horse Hotel were to close permanently I would not like to think of what effect it would have on myself not only financially but mentally also. I have worked at previous establishments within the town and I have never felt more safe and happy as I do working at the Bay Horse so for myself and colleagues alike, it would not be a case of 'getting another job'. The Bay Horse colleagues are like family and would struggle greatly to find somewhere with a similar ethos to that of the Bay Horse. This pub is a huge part of the community having raised countless amounts of money for charity and creating a family friendly atmosphere. There are enough businesses suffering due to the lockdown and the struggles of running a business during these unprecedented times so this would be a huge blow for the Campey family and my colleagues who rely on this business for a source of income and for social interaction with others. Small business owners need help in these times and I cannot stress enough how

amazing Ian, Jade and my colleagues have been whilst I have suffered recently so have written this letter to implore you to change this decision. A huge hole would definitely be left in the Selby community and I do not think the town would be the same without it.

I sincerely thank you for reading my input into this matter and considering my points of keeping the Bay Horse open. I think I can speak for myself and other colleagues when I say we will do whatever it takes to keep the Bay Horse open so it can continue to provide a warming, welcome and safe atmosphere to the people of the Selby area.

Kind Regards, \_\_\_\_\_

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From:

Sent:

To:

Subject:

27 January 2021 18:21

Democratic Services

Licensing Act 2003: with reference to The Bay Horse, Micklegate, Selby.

Dear Sir/ Madam

I am writing this letter with regard to the review of the license for the Bay Horse establishment.

The grounds for the review are based on the premise that the required objectives for the establishment are not being met, with specific reference to: crime and disorder, public safety and public nuisance.

I am in the fortunate position of both being a Selby old boy and in addition working at the Hotel for most of 2019/20.

I am a retired \_\_\_\_\_ and \_\_\_\_\_ and have assisted at the Hotel since my return to Selby. My support for the continuation of the licence are based on:

1. The Hotel clientele's average age is 50+, I know this as I'm now \_\_\_\_\_ and many of the clients were my peers, a simple verification utilising a mystery shopper can support this. This age group does not support the notion of public disorder and public nuisance, they are hard working members of the Selby community and I can vouch that I never witnessed any public disorder inside the premises during my time there. The clientele would not permit this, troublemakers would not be tolerated, many of the patrons have their wives and partners in attendance.
2. I was always treated with respect and never witnessed altercations during my time there. It is a clientele that creates a family type atmosphere.
3. The Hotel rules and regulations regarding misdemeanours are clear and have support from the Hotel customers.
4. The Hotel has professional doormen whose main responsibility is to prevent trouble. Underage children are prohibited from entering, the customers also prefer this. The older customer profile encourages this comradery.

It should be noted however that younger people do on occasion, try and enter the premises, usually later in the evenings. The doormen are in place to prevent this and make sure the rules and regulations are adhered to. I'm sure altercations and fights do occur in the main streets in and around Selby and by out of town troublemakers. These people were never knowingly allowed inside the premises and would be swiftly ejected should their behaviour warrant it. Again, I never witnessed an altercation within the Hotel premises during my time there.

I am happy to discuss the above with any interested party, I can be contacted by email or through my telephone number.

Yours sincerely

  

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**From:** \_\_\_\_\_  
**Sent:** 28 January 2021 20:17  
**To:** Democratic Services  
**Subject:** Bay Horse Hotel, Selby  
**Attachments:** \_\_\_\_\_

Good evening,

Please see attached in regards to the Bay Horse Hotel, Selby.

Kindest regards

27<sup>th</sup> January 2021

**Re: The Bay Horse Hotel, 57-59 Micklegate, Selby YO8 4EA – Premises Licence review**

Good afternoon to whom it my concern,

It has come to my attention that the licence at the above premise (Bay Horse Hotel Selby) is in review, so I write to give my strong opinion on why I disagree. This should not have even been considered as a review. I fully support the Bay Horses safety measures after being a frequent patron myself for many years.

Highlighting what is presented on the notice; 'crime and disorder' – this has astonished me. I have been using public houses in the Selby town for 20 years and have never known any trouble in the Bay Horse apart from the odd cross word which diffuses itself within a matter of moments. I can think of several pubs in the Selby area that have had worse. I know checks were being done on weekends by their door staff for drugs as I myself was checked twice upon arrival over the course of two weekends so I cannot consider this as a poor attempt for the prevention of crime and disorder.

The next point is safety which I can only assume is in relation to the global pandemic; Covid-19. To say that the Bay Horse is one of the safest places to be I would not be lying. Are you telling me its not as safe as retail, supermarkets, beauticians and gyms? Pubs have been penalised the most, unlike most pubs in the area the Bay Horse has a one-way system. Entrance through one door and a walkway outside leading to another door for exit. How many supermarkets, other pubs etc can say they have this? Pubs have been forced to go above and beyond any other business to take extra steps. All which are in place. Signing in to track and trace, they were asking if we were from tier 2 and from the same household. Mask to be worn, sit down, use contactless payments, wait till we have sanitised your area, last orders at 21:30pm etc etc. all the staff have taken this in their stride and followed every rule and they were set. I could feel their frustration every time they told us of new regulations, but they enforced it politely and dealt with those who were difficult accordingly.

I have not been contacted from the NHS track and trace to inform me that I have been in contact with anyone who has or was infected, so this really goes to show something when other pubs in the area were shut due to this reason.

Regarding public nuisance, I cannot fathom out what area this would relate to. If its people leaving the premises on an evening, I can guarantee that this is in fact, the repercussions from everywhere having the same 10pm (pre-November) or 11pm closing times, this would not usually be an issue but due to the government's enforcement to close takeaways, restaurants and pubs at the same time will of course have an impact, it should have had a staggered leaving time to prevent chaos on the streets and at taxi ranks. As for music I cannot see this being an issue as the Bay Horse frequently remind people of the hotel guests upstairs hence the music never being loud and the beer garden shutting at 21.00pm.

I would like you to take this letter into consideration to prevent what could potentially be an extremely sad loss of a town community. Especially in these trying times, people need interaction with others, I for one believe the mental health of others have been drastically impacted on the current climate as I am struggling myself. We hope your review will not take away our much-loved hub, the Bay Horse.

Furthermore, I write with one last concern of staff and owners who rely on this establishment for their financial wellbeing – I know some or most of the staff who have dependants and will suffer immensely more than others by this. This is also going to lead to an increase in unemployment in our area.

Kindest regards,

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**From:**  
**Sent:** 30 January 2021 14:30  
**To:** Democratic Services  
**Subject:** Licensing review

To whom it may concern.

I'm writing to express how shocked I am to hear that there is being a licensing review taking place on The Bay Horse in Selby. Having visited this venue on many occasion I have always found it to be operated professionally, and during the pandemic even been turned away due to the premises already being at capacity. The Bay Horse is only one of a few places that we visit when out, as we feel safe. The Bay Horse is one of few places in Selby that have reinvested money into their businesses and property, and has under gone renovation work, trying to make it a safer environment for staff and customers.

Times are very hard for all businesses at the moment, facing uncertainty during a pandemic. Surely everyone should be working together, helping each other through. Guidelines have been issued with hours notice, expecting all to understand and follow to the letter of the law. Many businesses, not just public houses, have faced mass losses of stock, staff upset and worry. Surely you should be working with all DPS's helping them get through the pandemic, reassuring them that everyone is there to help them, and stop the stress and worries they have due to almost a year of being closed, or limited opening taking a fraction of the normal turnover. The last thing Selby (or any town) needs is another closed venue, helping keep them open also keeps a number of people in work too.

Not believing everything I read on social media, but being a member of the Selby SOS page on Facebook, I feel a lot of issues with the licenced trade over the last year is down to rivalry between competition businesses. Frequently after a weekend night, or any time that has attracted attention, it becomes a tit for tat battle between accusations of they did this, or they did that. Many a time, just because an incident happened outside/near to a venue, it automatically gets labelled as their fault, when no prof was shown of ever being even being in the said place. When reported cases of COVID 19 were shared on the local news, automatically it was blamed to venues in Selby, when the chances are you are more likely to have caught it in a supermarket, and not sat at a socially distanced sanitised table, in your correct bubble, waiter served, and masks worn when moving about public house having a drink or meal.

Yours

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**From:** \_\_\_\_\_  
**Sent:** 30 January 2021 19:05  
**To:** Democratic Services  
**Subject:** Review of the licensed premises for The Bay Horse, 57-59 Micklegate, Selby

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Dear Sir/Madame,

With regards to the licence review at The Bay Horse I am completely shocked at this and I feel this is based on false reports. As an employee of the establishment since the start of this pandemic plus an employee of JC Estates for over 3 years we did everything in our power to keep our customers and staff safe. This is my only form of employment since leaving school in \_\_\_\_\_ and to hear the licence is under review it is very worrying for me as I enjoy working there and seeing all the regular customers we have. We have received constant communication from the manager and we adapted to all the rules the government set out such as serving food, one way system, wearing masks and asking customers to complete their details when entering and we were never contacted by track and trace. The Bay Horse is part of the community and without it a lot of people's mental health as well as my own will suffer. Selby cannot afford to lose yet another public house which is a well-established and respected part of the community. I hope you will give careful consideration to the impact this will have.

Regards,

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**From:**  
**Sent:** 31 January 2021 12:08  
**To:** Democratic Services  
**Subject:** Bay Horse pub

Dear Sirs,

I believe the Bay Horse should remain open, as throughout the pandemic I have always felt safe drinking in there. The pub adhered to the rules wherever possible & still provided a nice atmosphere.

Regards

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\_\_\_\_\_